



Alejandro Sagastume

Master in Business Administration
Lean Six Sigma Master Black Belt
Project Management Professional
Google Data Analytics

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Competencies

Global Vision and Strategic Analysis

Innovation and Strategic Thinking

Goal-Oriented Leadership

Talent Development

Organizational Change Management

Crisis Management

Risk and Compliance Management

Languages

Writing Reading Speaking



95%

100%

95%



100%

100%

100%



60%

80%

40%



Summary

With over 12 years of experience as a leader in project management, I have successfully led strategic initiatives focused on continuous improvement and automation across various sectors, including banking, manufacturing and finance & accounting. My focus has been on optimizing both core and support areas within organizations, ensuring efficient and effective execution.

I aim to bring an innovative, customer-centric approach to achieving organizational optimization goals. My knowledge and practices are grounded in a blend of top-tier tools derived from business administration, Lean Six Sigma and project management. My strategic vision, supported by a track record of successfully implementing efficient solutions, equips me to lead and drive meaningful organizational changes, fostering operational excellence and sustainable growth in challenging business environments.

My goal is to apply this comprehensive experience and knowledge to contribute to the success and evolution of the organization, offering a unique combination of managerial skills, strategic capabilities and a focus on delivering tangible results.

Work Experience

Black Belt | Genpact | (2008 – 2012) 2021 – To date

Black belt for outsourced services such as customer service, collection, finance and accounting, leading process optimization initiatives to boost productivity, business impact and customer satisfaction.

Process Specialist | G&T Continental | 2018 – 2021

Led process improvement initiatives, specially for corporate loans and new savings and checking accounts processes. Part of the introduction of new process management and document management systems.

Project Manager | Conduent | 2014 – 2018

Project manager responsible for successfully supporting scanning and indexing operations for a U.S. medical insurance company. Efforts included: software adaptations for new forms, modifications to existing forms and improvement initiatives to increase productivity via keystroke reduction or server utilization.

Process Engineer | American Denimatrix | 2012 – 2014

Process engineer in the jeans manufacturing industry, responsible for leading continuous improvement projects for reduction of out-of-spec products and well as implemented production and quality control software.

Education & Certifications

Lean Six Sigma Master Black Belt | 2023

OPS Consultores

Google Data Analytics | 2021

Google - Coursera

Project Management Professional (PMP) | 2015

Project Management Institute (PMI)

Master in Business Administration | 2012 - 2014

Rafael Landívar University

Lean Six Sigma Black Belt | Trained & Tested | 2009

Genpact

Lean Six Sigma Green Belt | 2009

Genpact

Bachelor in International Relation | 2004 - 2009

Rafael Landívar University